



# Crawford®

## Market Update

### 13 April 2017

## Crawford® Response to TC Debbie

The aftermath of Tropical Cyclone Debbie brought with it significant damage to the Queensland coastal regions from Mackay to the Whitsundays. Heavy rain has caused localised flooding in areas around Rockhampton and in northern New South Wales around Lismore and Murwillumbah. Fortunately, flood levies did not rise as high as expected in Rockhampton, sparing many residents and business owners from damage. Our thoughts are with the many thousands affected by this event.

“Crawford’s priority as the situation develops is to help policyholders and maintain a constant line of communication with clients to keep them informed,” said Andrew Bart, CEO Asia Pacific. “Damages to such a widespread geographical area presents logistical challenges but our team has moved based from McKay to Airlie Beach, reducing travel time and improving the response times for our clients and their customers. We have an experienced team well versed in managing under similar conditions and able to deal with these challenges.”

Crawford is rotating our team of adjusters over the holiday period to ensure we maintain the momentum for our clients and balance this with the well-being of our employees. We have additional adjusters on the ground and further resources continuing to rotate through the affected area.

If you require further information please contact:

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